

Trust the Experts



You have the right to choose where and how your vehicle is repaired. Only INFINITI Certified Collision Centers have been validated and approved by INFINITI to have the tools, training, and knowledge to repair your vehicle

properly. For a timely, high-quality repair, we recommend choosing an INFINITI Certified Collision Center.

Sophisticated Technologies Require Skilled Repairs



INFINITI's Safety Shield® technologies rely on sophisticated sensors, radars, and cameras located throughout the vehicle. It's imperative your vehicle is repaired and recalibrated to manufacturer specifications by skilled and trained professionals after a loss.

Choose the Right Parts

To keep your INFINITI performing as designed, insist on new Genuine INFINITI Parts from the body shop you choose and from your insurance company. Only Genuine INFINITI Parts are specifically designed and engineered to integrate with INFINITI's sophisticated performance and safety systems and meet INFINITI's stringent requirements for fit, finish, structural integrity, and corrosion protection.



Scan this QR code to locate a INFINITI Certified Collision Repair Network shop near you.



Always wear your seat belt and please don't drink and drive. INFINITI names, logos, product names, feature names are trademarks owned by or licensed to Nissan Motor Co., Ltd., and/or its North American subsidiaries. ©2026 INFINITI. All Rights Reserved.

Accident Incident Guide

Making Smart Choices



Ensure Your Safety

MOVE TO SAFER AREA

Stay clear of passing vehicles.

CHECK FOR INJURIES

Call paramedics if injuries are suspected.

CALL POLICE TO THE SCENE

Get their contact information to receive a report.

Complimentary Towing



INFINITI offers complimentary collision towing* for ALL of our vehicles regardless of model year or warranty status. It's how we help take care of our owners.

Call **1.800.662.6200** for complimentary towing* to an INFINITI Certified Collision Center near you.

*Only INFINITI vehicles within a 50-mile radius of an INFINITI Certified Collision Center, all others at owner's expense.

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Document the Accident Scene

TIP: USE YOUR CELL PHONE TO TAKE PHOTOS AND NOTES

ALL VEHICLES

Including license plates.

ALL DAMAGE

Vehicles and any property damage.

STREET/INTERSECTION

Lights, stop signs, street signs, etc.
Show the whole area.

TRAFFIC CONDITIONS

Views coming from each direction.



Document the Information

Use your cell phone to take pictures of:

1. Driver's Licenses
2. Insurance Cards
3. Licenses Plates

CONTACT INFORMATION

Take photos or fill out notes as needed.

DRIVER 1

Name/Address _____

Phone # _____

Driver's License _____

License Plate _____

Insurance Card _____

DRIVER 2

Name/Address _____

Phone # _____

Driver's License _____

License Plate _____

Insurance Card _____

POLICE

Name/Badge # _____

Phone # _____

Report # _____

WITNESSES

Name/Phone _____

Name/Phone _____

Name/Phone _____

ADDITIONAL INFORMATION

